

Emergency Information

1. Location of nearest fire department and emergency phone number

Rural Metro Fire Department
1833 East Skyline Drive (3.1 miles)
P: 911/ 520-219-9608

2. Location of nearest police department and emergency phone number

Pima County Sheriff's Department
7300 North Shannon Road (8.4 miles)
P: 911/520-351-6311

City of Tucson Police Department
1100 South Alvernon Way (9.4 miles)
P: 911/520-791-4253

3. Location of the closest hospital and urgent care center

La Paloma Urgent Care
4001 East Sunrise Drive (0.9 miles)
P: 520-209-7000
Hours: Daily 8:00am - 7:00pm

Tucson Medical Center
5301 East Grant Road (6.8 miles)
P: 520-327-5461
Hours: Emergency Room 24 Hours

Banner - University Medical Center
1501 North Campbell Avenue (7.2 miles)
P: 520-694-8888
Hours: Emergency Room 24 Hours

4. Dental Emergencies

Skyline Dental
3301 East Skyline Drive, Suite 101 (1.8 miles)
P: 520-800-7010

5. Closest Pharmacy

CVS 24 Hours
3785 West Ina Road (9.3 miles)
P: 520-744-1054

CVS
6370 North Campbell Avenue (1.9 miles)
P: 520-299-7390
H: M-F 9am-10pm/ Sat 10am-5pm/ Sun 10am-5pm

CVS
4748 East Sunrise Drive (2.1 miles)
P: 520-299-9195
H: M-F 9am-9pm/ Sat 9am-6pm/ Sun 10am-6pm

Walgreens 24 Hours
3180 North Campbell Avenue (5.5 miles)
P: 520-326-5868

Walgreens
4655 East Sunrise Drive (1.9 miles)
P: 520-917-0556

6. Information regarding how medical/ emergency procedures are handled within the facility

All medical/ emergency procedures are handled by security.

7. What level of medical services are available at the hotel and who on staff is CPR/ first aid

All security persons are CPR/ First Aid trained

8. Is a defibrillator available on property

Yes, there is a defibrillator on property.

9. Are any employees certified at medical first responders

All security officers are certified first responders of the hotel.

10. Is there a list of all hotel contacts (with phone numbers) who initiate the emergency process at their sites?

Yes, the lists for all hotel contacts is located in the resume and Pre Event Packet

11. What is their procedure if a guest does not respond

PBX dispatches security to do a wellness check

12. What responsibilities does the hotel security have, how do they prevent non- guests from accessing guest rooms/floors

The responsibilities of security department are the security of the entire hotel; responding to emergencies; wellness of hotel staff and guests. All room keys are keycards; upon check in room number is not stated, it is pointed to on key packet. If a key is lost or stolen, guest must provide identification at front desk for new key.

13. Will they brief our staff regarding the emergency procedures

No, they will not be brief on emergency procedures of the hotel.

14. How is emergency information disseminated to meeting planner, guests, hotel staff etc?

Security⇒Director/ Conference Planning Manager⇒Meeting Planner⇒Guests/ Hotel Staff